EQUA Mead
Learning Trust
Every Child, Every Chance

Community and Parent/Carer Code of Conduct

At EQUA Mead Learning Trust we value the positive relationships we have with our parent/carers along with the wider school community. We appreciate your positive engagement, recognising we must work together to support the education and welfare of the children and young people in our care.
We wish to ensure this relationship remains fair, kind and mutually respectful.

We expect parents/carers and other visitors to:

- Act in a respectful way towards school staff and pupils at all times both in and out of school
- Communicate in an appropriate and respectful manner both verbally and in writing
- Raise concerns in line with school procedures allowing us to work with you to find a positive, solution focused resolution
- Not use social media platforms to air concerns but to contact the school directly
- Not post defamatory/offensive comments about the school, its pupils or staff on any social media platforms
- Follow and comply with the school's Home School Agreement
- Be considerate to the surrounding neighbourhood when visiting the school
- Adhere to school policies in relation to filming and photographing our pupils and staff members

Breaching the Code of Conduct

The welfare and safety of our pupils and staff is always paramount concern and we will not tolerate aggressive or abusive behaviours. If we suspect that this Code of Conduct has been breached we will gather information from those involved, always with the view of achieving a productive resolution to any outstanding concerns. The following may then occur informed by the severity and persistency of behaviours:

- A conversation to provide clarity with regards expected behaviour standards. We will also be clear about the behaviours that have breached this Code
- Written communication to ensure clear understanding with regards required behaviour standards, again clarifying the breaches to this Code
- Accompaniment to meetings with a member of school staff by a member of the Senior Leadership Team
- Restriction of contact by telephone to named members of school/Trust staff and members of our Governance community
- Restriction of written communication to named members of school/Trust staff and members of our Governance community
- Restriction of attendance or accompaniment by a member of the Senior Leadership Team to school events
- Implementation of a tailored strategy which sets out the parameters that a parent/carer/visitor may communicate with the school
- Imposing of a time limited ban from entering school grounds
- Imposing a full ban on entering school grounds in line with section 547 of the Education Act
- Reporting of behaviours to the Police and/or seeking legal guidance

Thank you for your continued support in ensuring our children & young people continue to be educated in a safe and happy environment.